

Case history: The House of Commons

**Red Kite
Learning**

Red Kite Learning gained an insight into life inside the House of Commons through delivering a 12 week Train to Gain programme to a group of employees keen to improve their English and numeracy skills.

Two learners were working as stewards, two as waiters and another as a general assistant. This opportunity to attend a Skills for Life course was part of their staff development, aimed at increasing their chances of promotion within the organisation.

As the learners were already fluent English speakers, ESOL delivery focused on improving vocabulary and understanding of English grammar, and learning the basics of reading and writing in English. The learners were highly motivated and during the 12 week course each made significant progress according to their levels, and they reported that their self confidence had also improved.

Comments made by the learners in their evaluation forms include:

“[...]I used to say things in a wrong way



- that course help me to correct it. [...] The 12 week course has been very good, and I know it is going to help me with my work.”

“I learned how to spell words. I learned aspects of grammar like adjectives, adverbs and questions [...] I was very glad to attend this course, which gave me more knowledge about English language.”

Since this course, the House of Commons has re-contracted Red Kite Learning to deliver ESOL to two new groups of employees.

For more information contact:

Jo Earley, Skills for Life Manager on 020 7378 9400, or email jo.earley@rkl.org.uk